



Smart Call Now

COMPANY PROFILE

Smart Call Now



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About the Company

- Smart Call Now is an AI-driven, fully automated call center designed to handle customer concerns efficiently without human intervention. Our intelligent systems are available 24/7, answering queries, resolving complaints, and managing orders for businesses across a wide range of industries. Serving Qatar and the Arab Gulf region, Smart Call Now enhances customer interactions through rapid, accurate, and consistent service, helping businesses cut costs and improve customer satisfaction.



MISSION

To lead the transformation of customer service in the Arab Gulf through AI technology, offering businesses intelligent solutions that deliver exceptional experiences and reduce operational complexity

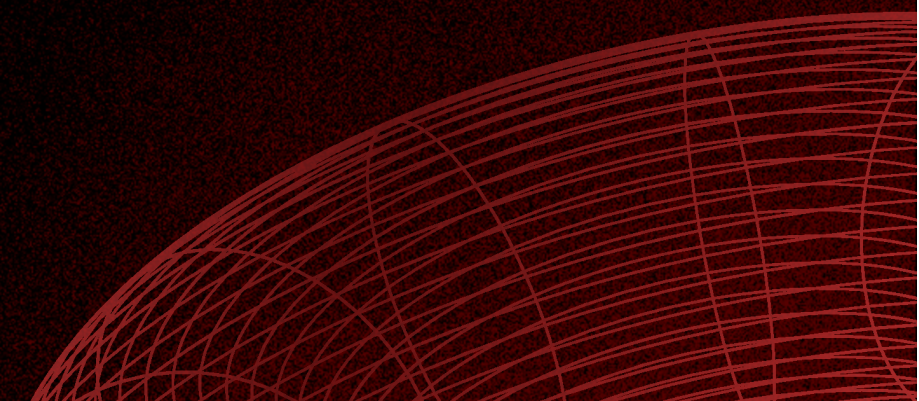
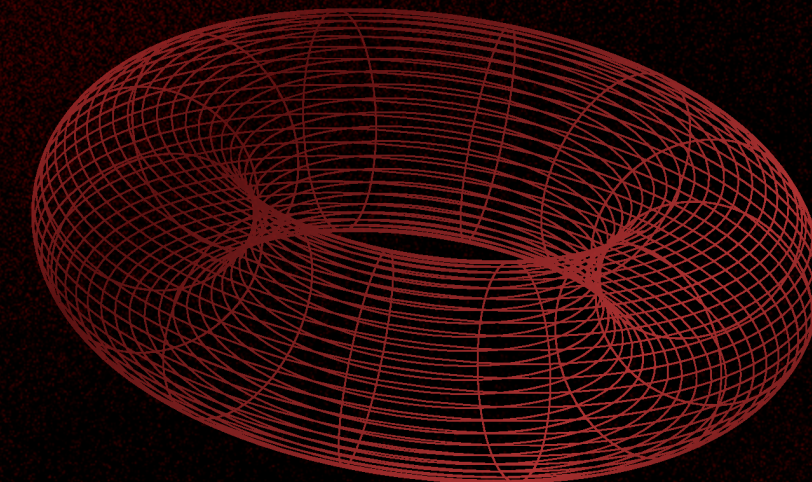
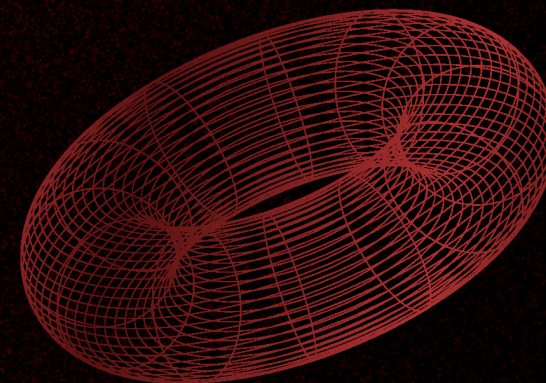
VISION

To be the premier AI call center in the region, known for innovation, efficiency, and reliability in addressing customer concerns.

Our Mission and Vision

Briefly elaborate on what you want to discuss.

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Our Goals

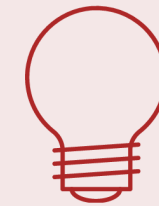
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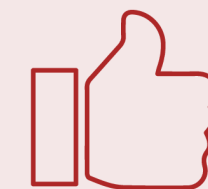
GOAL # 1

Improve overall customer experience through AI-powered interactions



GOAL # 2

Help businesses lower operational costs.



GOAL # 3

Offer scalable solutions that adapt to the needs of small and large companies



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Our Offered Services

Customer Inquiry Handling:

Responding to general questions about products, services, and business information.

Complaint Resolution:

Managing and resolving customer complaints quickly and effectively through AI-powered systems.

Order Management:

Facilitating the placement, modification, and cancellation of customer orders.

Appointment Scheduling:

Automating the scheduling and management of customer appointments for businesses.

Multilingual Support:

Providing AI-powered customer service in multiple languages, including Arabic and English, to cater to diverse audiences.

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Smart Call Now

Connect with us.



EMAIL

CSDoha@smartcallnow.com

SOCIAL MEDIA

@smartcallnow

CALL US

+97430572200